REDACTED FOR PUBLIC INSPECTION -- Confindential financial information subject to protective order in WC Docket # 10-90, 07-135, 05-337, 03-109, CC Docket # 01-92, 96-45, GN Docket # Page 1 09-5], WT Docket # 10-208, Before the Federal Communications commission

	n 481 - Carrier Annual Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	290570
<015>	Study Area Name	LORETTO TEL CO
<020>	Program Year	2014
	Contact Name: Person USAC should contact with questions about this data	Desda Kutchins
	Contact Telephone Number: Number of the person identified in data line <0	931-653-4351
	Contact Email Address: Email of the person identified in data line <030	desda@lorettotel.com
e di		54:313 54:42 Completion Complet
NNUA	L REPORTING FOR ALL CARRIERS	Required Require
<100>	Service Quality Improvement Reporting	(check box when complete (check box when complete (complete attached worksheet)
<200> <210>	Outage Reporting (voice)	(complete attached worksheet)
<300>	Unfulfilled Service Requests (voice)	0
310>	Detail on Attempts (voice)	(attach descriptive document)
	Unfulfilled Service Requests (broadband)	
<330>	Detail on Attempts (broadband)	[attach descriptive document]
<400>	Number of Complaints per 1,000 customers (v	oice)
<410>	Fixed 0.0	
<420>	Mobile 0.0	
<430>	Number of Complaints per 1,000 customers (b	proadband)
<440>	Fixed	
<450>	Mobile	
<500>	Service Quality Standards & Consumer Protect	tion Rules Compliance (check to indicate certification)
<510>	Service Quality Std -PY2014	(attached descriptive document)
<600>		(check to Indicate certification)
<610>	Emergency Plan-PY 2014	(attached descriptive document)
	Company Price Offerings (voice)	(complete attached worksheet)
	Company Price Offerings (broadband)	(complete attached worksheet)
	Operating Companies and Affiliates	(complete attached worksheet)
	Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)
	Voice Services Rate Comparability	(check to indicate certification)
<1010>		(attach descriptive document)
	Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)
<1110> <1200>	Terms and Condition for Lifeline Customers	(complete attached worksheet) (complete attached worksheet)
	Price Cap Carriers, Proceed to Price Cap Addi	tional Documentation Worksheet
	Including Rate-of-Return Carriers affiliated wi	
<2000>		[check to indicate certification]
<2005>		(complete attached worksheet)
- Nacionalistics		
	Rate of Return Carriers, Proceed to ROR Add	itional Documentation Worksheet
<3000		itional Documentation Worksheet (check to Indicate certification) ✓

REDACTED - FOR PUBLIC INSPECTION --Confidential Financial Information subject to protective order in WC Dock # 10-90, 07-135, 05-337, 03-109, CC Docket # 01-92, 96-45, GN Docket # 09-51, WT Docket # 10-208, before the

	ervice Quality Improvement Reporting ollection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code 290570	
<015>	Study Area Name LORETTO TEL CO	
<020>	Program Year 2014	
<030>	Contact Name - Person USAC should contact regarding this data Desda Ho	utchins
<035>	Contact Telephone Number - Number of person identified in data line <030> 931-85	33-4351
<039>	Contact Email Address - Email Address of person identified in data line <030> desda	elorettotel.com
<110>	Has your company received its ETC certification from the FCC?	(yes/no) O
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) O O
	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.	
<112>	Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your comparation which only receives frozen support, your progress report is only	ny is a
	required to address voice telephony service.	
		Name of Attached Document (.pdf)
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	
:113>	Maps detailing progress towards meeting plan targets	
114>	Report how much universal service (USF) support was received	
115>	How (USF) was used to improve service quality	
116>	How (USF)was used to improve service coverage	
117>	How (USF) was used to improve service capacity	
	Provide an explanation of network improvement targets not met in the prior calendar year.	

Page 3

efore the Federal Communications commission [[200] Service Outage Reporting (Voice)	
[200] Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010> Study Area Code	290570	
<015> Study Area Name	LORETTO TEL CO	
<020> Program Year	2014	
<030> Contact Name - Person USAC should contact regarding this data	Deada Hutchins	
<035> Contact Telephone Number - Number of person identified in data li	ne <030> 931-853-4351	
<039> Contact Email Address - Email Address of person identified in data in	ne <03()> desda@lorettotel.com	

	<9>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>	<c2></c2>	<d></d>	<e></e>	 	<g></g>	<h></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
-								-				
F									-			
-				-			See attache	d				
F	-					wo	rksheet				-	
E											7915	
-												
F												
F												

REDACTED - FOR PUBLIC INSPECTION -- Confidential Financial information subject to protective order in WC Docket # 10-90, 07-135, 05-337, 03-109, CC Docket # 01-92, 96-45, GN Docket # 09-51, WT Docket # 10-208, before the Federal CommunicationsCommission

(200) Service Data Collec	e Outage Rep tion Form	orting (V	oice)								# # # # # # # # # # # # # # # # # # #	FCC Form 48 OMB Contro July 2013	31 of No. 3060-0986/OMB (Control No. 3060-0819
<010> 5	tudy Area Code					290570								
	tudy Area Nam					LORETTO T	LET CO							
	rogram Year	- 175		N 70.5	Annie — Jane	2014								100 ar-11
	ontact Name -	Person US	AC should cont	act regard	ing this data	Desda Huto	hins			79.				
<035> C	ontact Telepho	ne Numbe	r - Number of	person ide	ntified in data l	ine <030> 93	1-853-4351							
	ontact Email Ac						sda@loret	totel.com						
<220>			No.	- 235Avi	76201									
<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<<1>	<c2></c2>	<d>></d>		•	(e>		√ >	<g>></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)		Service Descriptionall that	n (Checl	(Old This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
	09/28/2012	1:25	09/28/2012		2280	4497	No		(including ca		Joice (non-	Но	Reloaded Calix Card	Worked with tech support to ID the issue and fine a fix and setup log
	10/03/2012	9:45	10/03/2012	10:27	1082	4497	No	Wireline VoIP)	(including ca	ble) V	Voice (non-	No	Reloaded Calix Card	Worked with tech support dumped a log trap to find bug
											•			
											W-3			
													-	
													400	
									-		ide in			

	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	290570	
<015>	Study Area Name	LORETTO TEL CO	
<020>	Program Year	2014	PAPAG WITH BULL
<030>	Contact Name - Person USAC should contact regarding this data	Desda Hutchins	
<035>	Contact Telephone Number - Number of person identified in data line <030>	931-853-4351	
<039>	Contact Email Address - Email Address of person identified in data line <030>	desda@lorettotel.com	
	Residential Local Service Charge Effective Date Single State-wide Residential Local Service Charge		

_	<=1>	<a2></a2>	c83>	<h1></h1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
L	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
-								1040	
-									
-									
T							***		
-					See att	ached worksheet			
		H				deried workeries	-		
_			-						
_									
	-								
									STATE OF THE STATE

	oadband Price Offerings lection Form		FCC Form 481 OMB Control No. 3060-0936/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	290570	
<015>	Study Area Name	LORETTO TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Desda Hutchins	
<035>	Contact Telephone Number - Number of person identified in data line <	030> 931-853-4351	
<039>	Contact Email Address - Email Address of person identified in data line	:030> desda@lorettotel.com	

	a1>	<a2></a2>	<b1></b1>	<b2></b2>	40	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
S	tate	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select
		1-1	Se	e attached					
				sheet					
								3	

ata Co	perating Companies Hection Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-08: July 2013
<010>	Study Area Code		290570		
<015>	Study Area Name	***************************************	LORETTO TEL CO		
<020>	Program Year		2014		
<030>		USAC should contact regarding this data	Desda Hutchins		
<035>		mber - Number of person identified in data lin	ne <030> 931-853-4351		
<039>	the same of the sa	- Email Address of person identified in data lin		l.com	
<810>	Reporting Carrier	Loretto Telephone Company, Inc.			
<811>	Holding Company	LTC Holding Company, Inc			
<812>	Operating Company	Loretto Telephone Company, Inc			
<813>		<a1></a1>		<92>	<a3></a3>
		Affiliates		SAC	Doing Business As Company or Brand Designation
-					
-					
1					
•			See at	tached workshee	9t
•			See at	tached workshee	et
-			See at	tached workshed	et
-			See at	tached workshed	9t
-			See at	tached works her	st
-			See at	tached workshed	\$
			See at	tached workshed	
			See at	tached workshed	9t
			See at	tached works her	et
			See at	tached works her	et
			See at	tached works her	et
			See at	tached works her	
			See at	tached works her	9†
			See at	tached works her	9t
			See at	tached works her	9↑
			See at	tached works her	et
			See at	tached works her	
			See at	tached works her	
			See at	tached works her	

REDACTED FOR PUBLIC INSPECTION -- CONFIDENTIAL TRANSPORTED FOR PUBLIC FOR PUBLIC

	erating Companies lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		290570	
<015>	Study Area Name		LORETTO TEL CO	
<020>	Program Year		2014	
<030>	Contact Name - Person	USAC should contact regarding this data	Desda Hutchins	
<035>	Contact Telephone Nun	ber - Number of person identified in data line <030	931-853-4351	
<039>	Contact Email Address -	Email Address of person identified in data line <030	desda@lorettotel.com	
<810>	Reporting Carrier	Loretto Telephone Company, Inc.		
<811>	Holding Company	LTC Holding Company, Inc		
<812>	Operating Company	Loretto Telephone Company, Inc		

Affiliates	SAC	Doing Business As Company or Brand Designation
THE CONCLUSION		
Loretto Telephone Company, Inc	290570	Loretto Telecom
Loretto Communicatioin Services, Inc		Loretto Telecom
		

	ibal Lands Reporting Illection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	290570	
<015>		LORETTO TEL CO	
<020>	Program Year	2014	
<030>		Desda Hutchins	
<035>			
<039>	Contact Email Address - Email Address of person identified in data lin	ne <030> desda@lorettotel.com	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Docu	ment (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal		
	government pursuant to § 54.313(a)(9) includes:	Select	
		Select (Yes,No,	
		Select (Yes,No, NA)	
<921>		(Yes,No,	
	government pursuant to § 54.313(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions;	(Yes,No,	
<922>	government pursuant to § 54.313(a)(9) includes: Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning;	(Yes,No,	
<922> <923>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner;	(Yes,No,	
<922> <923> <924>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes	(Yes,No,	
<922> <923> <924> <925>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	(Yes,No,	
<922> <923> <924> <925> <926>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules	(Yes,No,	
<922> <923> <924>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions; Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements	(Yes,No,	

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(1100) No Terrestrial Backhaul Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986 July 2013	6/OMB Control No. 3060-0819
<010>	Study Area Code	290570	
<015>	Study Area Name	LORETTO TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Desda Hutchins	
<035>	Contact Telephone Number - Number of person identified in data line <030>	931-853-4351	
<039>	Contact Email Address - Email Address of person identified in data line <030>	desda@lorettotel.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		290570	
<015>	Study Area Name	1	LORETTO TEL CO	
<020>	Program Year		2014	
<030>	Contact Name - Person USAC should contact regarding this data		Desda Hutchins	
<035>	Contact Telephone Number - Number of person identified in data I	ine <030>	931-853-4351	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	desda@lorettotel.com	
<1210> <1220>	Terms & Conditions of Voice Telephony Lifeline Plans Link to Public Website	Na	Ifeline Form 481 PY 2014 me of attached document (.pdf)	
<1220>	Link to Public Website	НТТР		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	1		
<1223>	Additional charges for toll calls, and rates for each such plan.	1		

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	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers offiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Cantral No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010	Study Area Code 2	90570	
<010>	Stody Area Code	ORETTO TEL CO	
<020>		014	100 M
<030>		erda Hutchins	
<035>	Contact Telephone Number - Number of person identified in data line <030>	931-853-4351	
<039>	Contact Email Address - Email Address of person identified in data line <030>	desda@lorettotel.com	
CHECK t	ne boxes below to note compliance as a recipient of Incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),(rica Phase I support, frozen High Cost support, High Cost support to offse (e) the information reported on this form and in the documents attached	
	Incremental Connect America Phase I reporting		_
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a)) 2013 Frozen Support Certification		
<2012> <2013>	2013 Frozen Support Certification		H
	2013 Frozen Support Certification 2014 Frozen Support Certification		日
<2013>	2013 Frozen Support Certification		
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification		
<2013> <2014>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification		
<2013> <2014> <2015>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband		
<2013> <2014> <2015> <2016>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2013> <2014> <2015> <2016>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification		
<2013> <2014> <2015> <2016> <2017> <2018>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification		
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d)) Certification Support Used to Build Broadband Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification		
<2013> <2014> <2015> <2016> <2017> <2018>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021,	ecinient	
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e){3)(ii), as a re-		
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a re of CAF Phase II support shall provide the number, names, and addresse	s of	
<2013> <2014> <2015> <2016> <2017> <2018> <2019>	2013 Frozen Support Certification 2014 Frozen Support Certification 2015 Frozen Support Certification 2016 and future Frozen Support Certification Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification Support Used to Build Broadband Connect America Phase II Reporting {47 CFR § 54.313(e)} 3rd year Broadband Service Certification 5th year Broadband Service Certification Interim Progress Certification Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e){3)(ii), as a re-	s of	

Digital Collection Form Digital Collection	(3000) 1	Rate Of Return Carrier Additional Documentation		FCC Form 481
Subject Main Losse Contact Rame - Person USAC Blook consecuting person is a contact Enroll Actives - Invalidation of the Contact Rame - Person USAC Blook contact granting this data and contact granting this data is a contact Enroll Actives - Invalid Actives - Inv	Data Co	llection Form		OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
60529 Solay Area Name Contact Name 3- Price Name Contact Name 3- Price Name Contact Name 3- Price Na	- c010>	Struck Area Code 290570		
### 2014 ### 2015 ### 2			TEL CO	
Contact fame a Person USAC rhould contact graphing this data Desired a Thirtchian Desired		The state of the s		THE CONTRACT OF THE CONTRACT O
CHECK the bases below to note compliance on its five year service quality plan (pursuant to 47 CR § 54.232(p)) and, for privately hold carriers, ensuring compliance with the filanacial reporting requirements set forth. CR § 54.333(p(2). I further certify that the information reported on this from and in the documents attached below is accurate. Progress Report on 5 Year Plan (3010) Milestone Certification (47 CF 65 \$4.331(p(1)(0)) Piesse check this box to confirm that the siteched Pof. on line 3012, contains the required information pursuant to \$4.313 (p(1)(0)) as a recipient of CP Phase is support that private the mother, names, and advicutes of community anchor institutions to which began providing access to brought and certain the preceding calcularly rev. (2012) Community Archor institutions (27 CF § \$4.313(p(1)(0))) (2014) It year, does your company file the RUS annual report Piesse check their boxes to comfirm but the stached Pof., on line 3017, contains the required information pursuant to \$5.43.31(p(1)(0)) (2015) If year, does your company file the RUS annual report Piesse check there boxes to comfirm but the stached Pof., on line 3017, contains the required information pursuant to \$5.43.31(p(1)(0)) (2016) If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3016, please check the boxes below to confirm your submission, on line 3018, please check the boxes below to confirm your submission, on line 3016, please check the boxes below to confirm your submission, on line 3016, please check the locate for your submission, on line 3016 persuant to \$4.3310(p(2)) contains: If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3016 persuant to \$4.3310(p(2)) contains: If the response is not on line 3018, please check the core line your submission, on line 3016 persuant	<030>	Contact Name - Person USAC should contact regarding this data De	sda Hutchins	
CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR \$ 54.32(pl)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth. Off \$ 54.33(pl(2), if further certify that the information reported on this form and is the documents attached below is accurate. Progress Report on 5 Year Plan (3010) Milestone Certification (47 CFR \$ 54.333(pl(3))) Place check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to \$ 54.333(pl(3)), as a recommendation of CR A thesis it supports that provide the more of A thesis it supports that provide the more of A thesis it supports that provide the more of A thesis it supports that provide the more of A thesis it supports that provide into more of A thesis it supports (PS \$ 43.33(pl(3))) (3013) It your company a Privately field RDR Carrier (47 CFR \$ 54.33(pl(3))) (3014) If yet, does your company the ENUS annual report of required information pursuant to \$ 54.313(pl(3))) (3015) If the response is you on the 3014, attach your company, RDS annual report and all required more of the annual RDS reports (Operating Report for Telecommunications) and required information pursuant to \$ 54.313(pl(3)) contains the required information on the 3014, it your company addition of the response is you on the 3015, pour company addition of the company is good that provided information pursuant to \$ 54.313(pl(3)) contains the required information on the 3016, it your company addition to the company is good that provided information pursuant to \$ 54.313(pl(3)) contains the provided pursuant to \$ 54.313(pl(3)) contain	<035>	Contact Telephone Number - Number of person identified in data line <030>	931-853-4351	
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	tion - Reporting Carr lection Form	ier	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	290570	
<015>	Study Area Name	LORETTO TEL CO	
<020>	Program Year	2014	
<030>	Contact Name - Pers	on USAC should contact regarding this data Deada Hutchins	
<035>	Contact Telephone	lumber - Number of person identified in data line <030> 931-853-4351	
<039>	Contact Email Addre	ss - Email Address of person identified in data line <030> desda@lorettotel	i.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibiliti recipients; and, to the best of my knowledge, the information report	es include ensuring the accuracy of the annual reporting requirements for universal service support ad on this form and in any attachments is accurate.
Name of Reporting Carrier: LORETTO TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date /D / 8 / 1.3
Printed name of Authorized Officer:	e Brown
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier: 290570	Filing Due Date for this form: 10/15/2013

Loretto Telephone Company Inc.'s demonstration of complying with applicable service quality standards and consumer protection rules:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers."² The FCC found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis.³In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."⁴

Loretto Telephone Company, Inc. ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the Rules of Tennessee Regulatory Authority, Chapter 1220-4-1-.03 and the Tennessee Code Annotated, Title 65, Chapter 5, Part 1, §65-5-102, which disclose rates, terms and conditions of service to customers; (2) adherence to state consumer protection requirements governing telephone providers which require implementation of Basic Utility Obligations in accordance with the Rules of Tennessee

¹Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

²Id. at para. 28.

³Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

REDACTED – FOR PUBLIC INSPECTION CONFIDENTIAL FINANCIAL INFORMATION SUBJECT TO PROTECTIVE ORDER IN WC DOCKET # 10-90, 07-135, 05-337, 03-109, CC DOCKET # 01-92, 96-45, GN DOCKET # 09-51, WT DOCKET # 10-208 BEFORE THE FEDERAL COMMUNICATIONS COMMISSION Regulatory Authority, Chapter 1220-4-2-.29, Consumer Safeguards as identified in the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.55, anti-slamming procedures as required in the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.56;(3) truth-in-billing requirements in accordance with the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2-.58; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Loretto Telephone Company Inc.'s Ability to Function in Emergency Situations

Loretto Telephone Company, Inc. ("Company")hereby certifies that it is able to function in emergency situations as set forth in Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and Rules of the Tennessee Regulatory Authority, Chapter 1220-4-2.The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

In accordance with the Rules of Tennessee Regulatory Authority, Chapter 1220-4-2, 1220-4-2-.23 Emergency Operation, the Company's central offices have adequate provision for emergency power. Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. In addition, Company has an emergency operations plan and/or disaster recovery plan in place.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

"Loretto Telephone Company, Inc. does not offer any voice telephone service plans to Lifeline subscribers. The only voice telephony service plans offered to Lifeline subscribers are the same plans that are generally available to the public. Our website, www.lorettotel.com, outlines the terms and conditions."

Loretto Telephone Company, Inc. 136 S. Main St Loretto, TN 38469

General Rules and Regulations

Part I

Title Page

Schedule of

General Rules and Regulations

Applying to the Intrastate

Service and Facilities of the

Loretto Telephone Company, Inc.

in the

State of Tennessee

GENERAL SUBSCRIBER SERVICE TARIFF

A3.31

LORETTO TELEPHONE COMPANY, INC. TENNESSEE ISSUED: May 9, 2013 3rd Revised SHEET 1

EFFECTIVE: June 1, 2013

A3.31 Lifeline Assistance Program

A3.31.1 General

A. The Lifeline Assistance Program adopted by the Tennessee Regulatory Authority provides for a federal credit equal to \$9.25.

(C)

B. The program is available only in conjunction with Residence Individual Line Service. The federal credits are applied to the local service bills for qualified residential recipients of Aid to Families with Dependent Children (AFDC), Supplemental Security Income (SSI), Food Stamps, or Medicaid, or have a total gross annual income that does not exceed 125% of the federal poverty income guidelines.

(C)

A3.31.2 Applications and Regulations

A. Guidelines for implementation of this program are as follows:

1. Certification Procedures

All applications for this service will be verified with the state agency responsible for administration of the programs mentioned preceding.

2. Processing Procedures

The Company will process all applications and apply the appropriate credit on the subscriber's monthly bill. A secondary service charge is not applicable for existing customers subscribing to Lifeline.

3. Verification Procedures

The eligible recipient will present the Company with a certificate from the agency providing the above mentioned program. The Company will reconcile and confirm eligibility on a periodic basis by providing the agency involved with a list of all credit recipients. The credit will be discontinued on the bill following written notification to the subscriber of ineligibility. The ineligible subscriber's service will be converted to flat rate unless otherwise requested by the customer.

NOTE (1): The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

GENERAL SUBSCRIBER SERVICE TARIFF

A3.31

LORETTO TELEPHONE COMPANY, INC. TENNESSEE 3rd Revised SHEET 2

ISSUED: May 9, 2013

EFFECTIVE: June 1, 2013

A3.31.3 Rates and Charges

1. Lifeline Residence Individual Line Service

Monthly Rate

(a) Per line (1) \$12.10 (C) (maximum of one line per eligible subscriber)

No customer deposit is required from a Lifeline customer if optional toll blocking is added to the customer's line at no charge.

Note (1): The monthly rate is the monthly residential flat rate plus the Interstate Subscriber Line charge (minus the dollar amount of the Federal credits.)

GENERAL SUBSCRIBER SERVICE TARIFF PART III

LORETTO TELEPHONE COMPANY, INC. TENNESSEE ISSUED: May 9, 2013 17th Revised Sheet 3

EFFECTIVE: June 1, 2013

ETHRIDGE, FIVE POINTS, LEOMA, LORETTO, ST. JOSEPH EXCHANGES

1. General

- A. The rates quoted in this tariff are subject to orders entered in applicable cases by the Tennessee Regulatory Authority and in case of conflict the rates specifically approved by the commission shall cover.

 Unless otherwise specified, these rates are for periods of one month and are payable monthly in advance. They entitle the customer to exchange telephone service within the Ethridge, Five Points, Leoma, Loretto, and St. Joseph exchanges.
- B. The rates quoted herein also entitle the subscribers of Loretto Telephone Company, Inc. to call without additional charge any of the exchanges of Loretto Telephone Company, Inc. and the exchanges of Lawrenceburg and Summertown, Tennessee of BellSouth Telecommunications, Inc.

Class of	Service
Service	Rate
Business 1 Party	\$31.95
Property Tax Relief Bill	0.00
Tariff Rate of Basic Business 1 Party	0.00
Residence 1 Party	14.85

No Extra Line Mileage or Zone Charges apply in these Exchanges.